

Computing Services

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www.cmu.edu/computing (<http://www.cmu.edu/computing>)

Computing Services

Computing Services provides a centralized hub for technology resources, support, and security alerts for the campus community.

- Access to campus-wide Generative Artificial Intelligence (<https://www.cmu.edu/computing/services/ai/>) resources and guidance.
- Support for campus-wide WiFi (<https://www.cmu.edu/computing/services/endpoint/network-access/>) and network access.
- Access for Google Workspace (<https://www.cmu.edu/computing/services/comm-collab/google-for-ed.html>) and other collaboration tools.
- A library of downloadable software (<https://www.cmu.edu/computing/software/>) and locations for computer labs (<https://www.cmu.edu/computing/services/teach-learn/tes/computer-labs/>) across campus.
- Information on campus-wide printing (<https://www.cmu.edu/computing/services/endpoint/printing/>) services, including a map (https://www.google.com/maps/d/u/0/edit?mid=1ISRss5OjJIORvBNgXRzp0rhYVfednN_4&usp=sharing) to locate printers, scanners, and copiers.

Support

- **Help Center:** Available to assist (<https://www.cmu.edu/computing/support/>) you with any technology-related questions regarding our services.
- **Service Status:** A dashboard (<https://cmu.service-now.com/status>) to check the operational health of university IT systems.
- **Secure Computing:** Dedicated resources for maintaining cybersecurity (<https://www.cmu.edu/computing/safe/>) and verifying official university communications.