

The HUB

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www.cmu.edu/hub (<http://www.cmu.edu/hub>)

The HUB Student Service Center

The HUB staff delivers comprehensive service and counsel to students and families regarding financial aid, billing and payment, registration, and academic records. In direct support of student enrollment and persistence, The HUB offers students and families highly integrated information through personal attention and technologically responsive tools in a professional, forward-thinking, and accessible environment.

Professional staff in The HUB serve as liaisons for specific colleges and support enrolled students with key aspects of the enrollment process – financial aid, billing and registration. Contact information for assigned HUB liaisons can be found on The HUB website (<https://www.cmu.edu/hub/contact/>) or the student's personalized Student Information Online (SIO) account.

Regular Business Hours

Regular office hours for The HUB are: Monday and Wednesday (9 a.m. to 4:30 p.m.), Tuesday and Thursday (10:30 a.m. to 4:30 p.m.), and Friday (9 a.m. to 3 p.m.). These hours are subject to change, so visitors are asked to check The HUB's website (<https://www.cmu.edu/hub/contact/>) for the most up-to-date hours.